



## **Troon Privé Privileges Frequently Asked Questions**

### **Who qualifies for Troon Privé Privileges?**

Only full members at a Troon-managed private club qualify for Cliff Drysdale Tennis Experiences and to request tee times and amenities access at participating private, resort and daily fee clubs. Members in all other categories may access offers from Avis, Ship Sticks, Suntext Marinas, and Manifest, plus tickets and entertainment.

### **Is there a fee for Troon Privé Privileges?**

Members of Troon-managed private clubs may request access for preferred rates at participating clubs. Troon Privé Privileges is an included benefit from Troon, and there is no charge to the club or a member for use of the program.

### **Is there a Troon Privé Privileges membership?**

Only members at a Troon-managed private club qualify to access Troon Privé Privileges. It is not available as an external program for an additional charge.

### **How do I access Troon Privé Privileges?**

All requests must be submitted by the member through the online portal, [TroonPrivé.com](https://TroonPrivé.com), or by clicking on "Privé Privileges" in the right hand navigation on the home page of [Troon.com](https://Troon.com). Requests made via email or phone, or through pro shop staff will not be honored.

### **How do I log in to access Troon Privé Privileges?**

No login is required to access Troon Privé Privileges, although a requesting member will be asked to submit his/her home club member number on the contact form. Members experiencing issues with logging in have likely accessed Troon Rewards instead of Troon Privé Privileges, which is a separate and unrelated program. Qualified members may simply [click here](#) to access the benefits of Troon Privé Privileges.

### **What clubs are available through Troon Privé Privileges?**

When on the landing page of the online portal at [TroonPrivé.com](https://TroonPrivé.com), a member may see all participating clubs by clicking through to either [Private Club Golf](#) or [Resort/Daily Fee Golf](#).

### **Where can I find a listing of the participating private clubs?**

First access the landing page for the online portal through [TroonPrivé.com](https://TroonPrivé.com), [Troon.com/member-programs/](https://Troon.com/member-programs/) or by clicking on "Privé Privileges" in the right hand navigation on the home page of [Troon.com](https://Troon.com)). Then click on [Private Club Golf](#) from the left hand navigation.

### **Where can I find a listing of the participating resort/daily fee clubs?**

First access the landing page for the online portal through [TroonPrivé.com](https://TroonPrivé.com), [Troon.com/member-programs/](https://Troon.com/member-programs/) or by clicking on "Privé Privileges" in the right hand navigation on the home page of [Troon.com](https://Troon.com)). Then click on [Resort/Daily Fee Golf](#) from the left hand navigation.



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### **What are the rates and booking windows for the participating private clubs?**

Every private club in the program offers an in-season rate of \$80/member/round, and an off-season rate of \$55/member/round. These rates should include the cart fee. Guests may play at the posted rate. Booking windows vary by club, but are generally 5-10 days.

### **What are the restrictions associated with the participating private clubs?**

Every participating private club has noted their guidelines within the online listing (if applicable), so please be sure your request aligns with these restrictions before submitting. Qualified members may play any private club in the program a maximum of six times per year, although additional restrictions may apply for clubs within the same geographic region.

### **What are the rates and booking windows for the participating resort/daily fee clubs?**

Rates for the participating resort/daily fee clubs vary, but are generally up to 40% off standard rate, with generous booking windows.

### **What are the restrictions associated with the participating resort/daily fee clubs?**

All guidelines for tee time requests are detailed within the online listing. There is no limit to how many times a member may play a resort/daily fee club.

### **How do I make a tee time request?**

When on the landing page of the online portal at [TroonPrivé.com](http://TroonPrivé.com), a member may see all participating clubs by clicking through to either [Private Club Golf](#) or [Resort/Daily Fee Golf](#). The clubs are sorted by location. Once the member selects a club, all rates and parameters will be displayed. To make a tee time request, click on "Request a Tee Time." Complete and submit that form, then wait for a confirmation email from the host club.

### **How are tee times confirmed?**

Once a request is made by the member, qualifying status is confirmed and the requested host club will communicate with the member. The tee time will either be accepted as requested, or the host club may offer an alternative time/day. If the member's request is outside of the host club's guidelines as stated on the portal (booking window, days/times available, etc.), the response may be delayed.

### **How soon will I receive a confirmation on my tee time request?**

A requesting member should generally receive a return email from the host club within 48 hours of making the request. Please note that there may be a delay to requests made outside of the host club's stated guidelines related to booking window and availability.

### **Why haven't I heard back about my request?**

If the member's request is outside of the host club's guidelines as stated on the portal (booking window, days/times available, etc.), the response may be delayed. Members experiencing any difficulty should not call or email the host club directly, but should instead engage the assistance of the home club's membership director, head pro, or GM.



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### **How do I access private club amenities?**

Full members may request access to fitness, tennis, aquatics, and/or dining amenities at participating private clubs noted on the [Private Club Amenities](#) page.

### **How do I access Cliff Drysdale Tennis Experiences?**

Full members may request access to Cliff Drysdale Tennis Experiences. For information on the Experiences noted on the [Cliff Drysdale Tennis Experiences](#) page, please submit to the contact form link at the bottom of the page.

### **What is Troon Advantage?**

Troon Advantage is another name for the resort/daily fee program.